



TRAINING MANUAL

KORE Wireless

UI/UX Update and Keycloak Security

VERSION 1.0.0.0

About Manual

This document is intended to guide users through the changes in AMS and provide a resource to reference when questions arise. There have been minor adjustments made to the user workflows, user interface modifications to improve the look and feel, and enhanced security through Keycloak.

The following information will be detailed in the document:

- Keycloak Registration and AMS Login
- Switching Organizations
- Viewing Orders
- Order Creation
 - Create a Deployment Order
 - Create a Service Exchange Order
 - Create a Transfer Order
- Bulk Upload

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Change Log

Version	Author	Date	Description of changes
1.0.0.0	Abriti Das	05/25/2023	Initial version of file

Glossary

These are terms that will be used further in the document to describe the system.

Orders	A request for movement of one or more assets from one place to another.
Parts	Specific part type with a specific location that is associated to an order.
Boxes	The main component of orders, boxes can be filled with boxes, parts or a combination of both.
Deployment Order	A request to move one or more assets from a warehouse to a client.
Return Order	A request to return one or more assets from a client to a warehouse.
Assets	A specific part that has been given a serial number associated to it. An asset can either be in a warehouse, with a client, or as part of another asset in the case of assets dependent on each other (such as a sim card in a device).
Clients	An individual associated with a specific customer. An individual can be represented as more than one client if they are part of more than one customer.
Inventory	A non-serialized item that we have in our stock. This can be used to show the stock of items in our system available for deployment for a potential order.
Order by ID	Request to retrieve order by providing the order id.
AMS	Asset Management System. An application used to manage orders and inventory.
Keycloak	A third-party service integrated with our AMS application to create a more secure layer of protection for the user.

INTRODUCTION

Users are required to log into the updated AMS application using <https://ams.korewireless.com/>. The screen displayed is the AMS login screen (Figure 1), by entering an email and clicking 'Log In' a redirect to Keycloak's interface will occur.

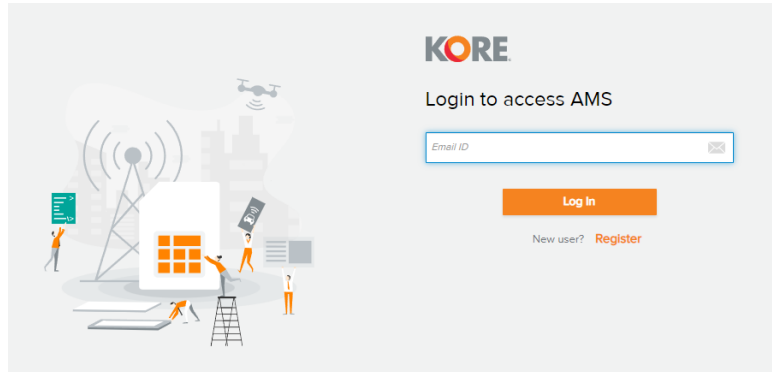


Figure 1

KEYCLOAK REGISTRATION

When accessing the updated AMS application users will be redirected to a Keycloak login screen (Figure 2). This screen can be used to login or register. If a user has not registered before, then they need to click the blue register text below the login button. Follow the guided instructions provided after clicking the register text to complete registration with Keycloak (Figure 3). *When registering it is important to provide the email used to communicate with KORE to ensure our KORE systems and Keycloak's system have the same user information or AMS access will not be possible until corrected.* This email should be the same email used when accessing KORE systems such as the current version of AMS.

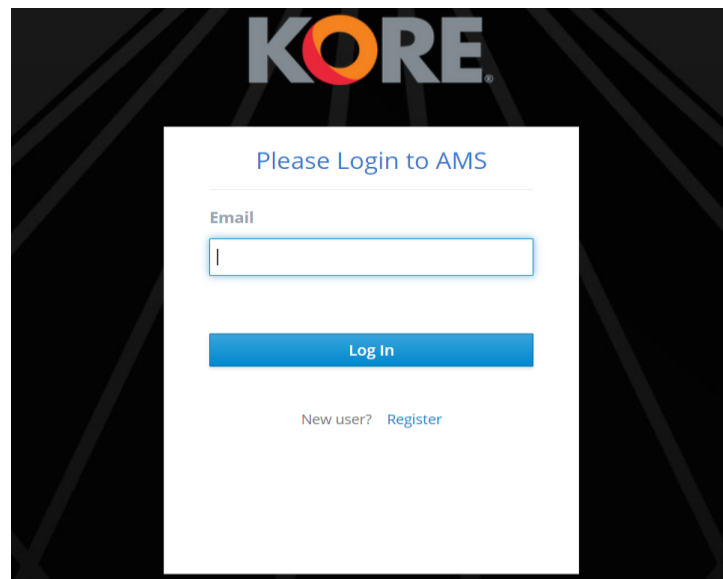


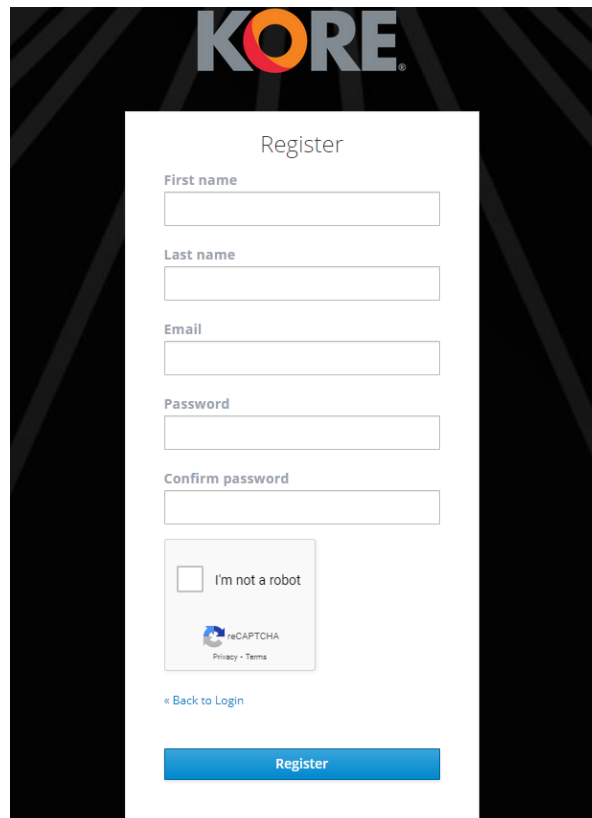
Figure 2

Locate Valid Email Address

1. Users can go to the WMS application and based on admin privileges, they can check for a username and corresponding email address, or they can contact their supervisor.
2. Contact the CSO team to find their email address.
3. Contact IoTSupport_int@korewireless.com and request your AMS email.

Email Specifications

- The email address used to register should be valid, accessible and can send and receive emails since Keycloak will send verifications to the email address for authentication into AMS.
- If an email address is invalid in WMS, update the email address in WMS itself with a valid or new one.



The image shows a registration form for KORE. At the top, the KORE logo is displayed in white and orange on a black background. Below the logo, the word "Register" is centered. The form contains several input fields: "First name", "Last name", "Email", "Password", and "Confirm password". Below these fields is a checkbox labeled "I'm not a robot" with a reCAPTCHA logo and "Privacy - Terms" link. A blue link "Back to Login" is positioned below the checkbox. At the bottom of the form is a blue "Register" button.

Figure 3

AMS LOGIN

Once registered, users can login using their registered email address which will redirect them to the One Login page (Figure 5). Users can enter their valid username and password to receive a token generated by Keycloak. This token exists in Keycloak's system (Figure 4) and does not have to be interacted with by the user, this is simply information to detail how the login functionality works. The token will be valid for 10 hours unless the browser is closed. After which users are required to login again.

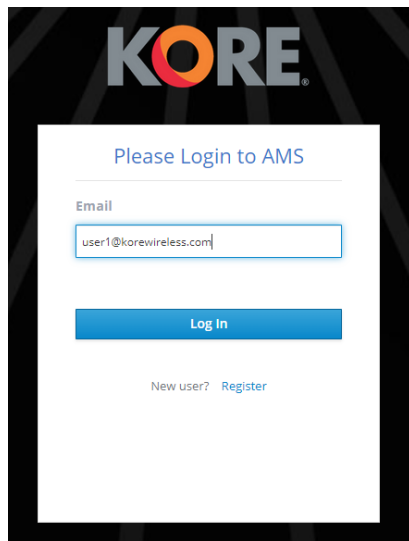


Figure 4

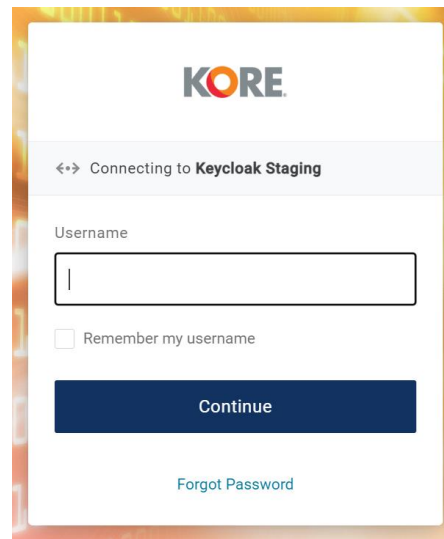


Figure 5

Switch Organization

The management of organizations associated with a user is different for the updated AMS application. Previously KORE users had a username and password to access each organization they belong to. In this updated version there will not be multiple usernames and passwords, only one username and password. The email registered with Keycloak will act as a single username to access all organizations. Once a user is logged into AMS there is a new feature called switch organization (Figure 6) that functions as a way to change the application data to the different organization selected without needing to logout and login with a different username and password. A user will only see additional organizations if they belong to more than one organization. To access this feature, click the profile icon in the top right corner to locate the 'Switch Organization' button and select the organization to change to. The pop-up provided after clicking the 'Switch Organization' button will also have a default user option to change the organization a user is logged into AMS as. The default user will ensure the organization marked as default will be the data shown when logging into AMS.

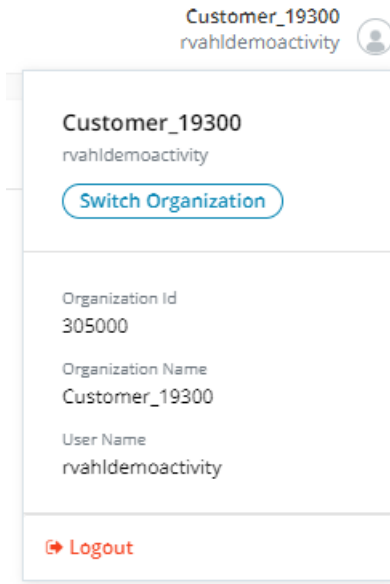


Figure 6

SWITCH ORGANIZATION

Users can switch between different organizations/users using the 'Switch organization' icon under the Actions column. A pop-up window will appear to confirm.

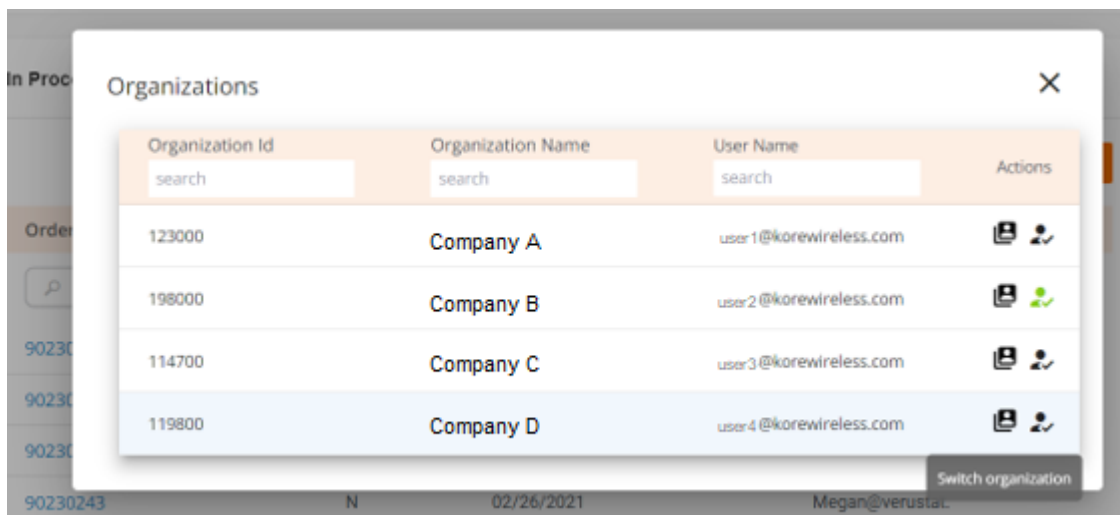


Figure 7

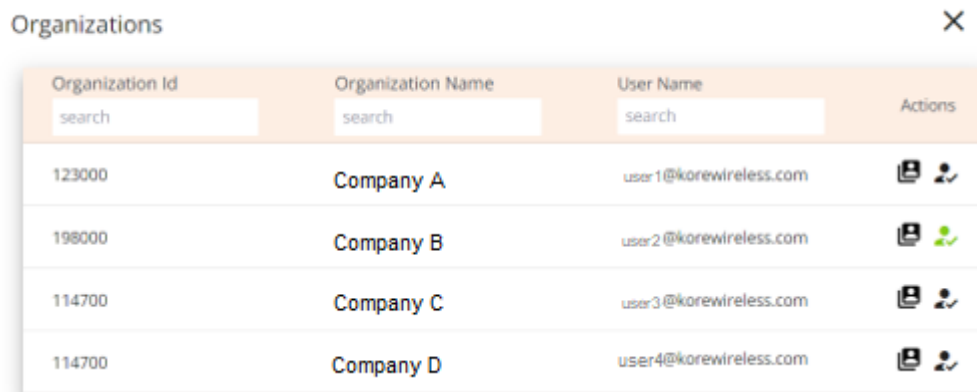
After switching an organization, the changed username and organization will appear in the profile section on top right corner. AMS will be populated with data belonging to the selected organization.

For example, now the user will view the data for user (Company D | user4@korewireless.com).

DEFAULT USER

By default, when a user logs into AMS and has multiple usernames from the previous AMS version, the username with the lowest Organization ID (first column in pop-up) will be selected as default.

For example, in this case the Organization ID with the lowest value is (Company C | user3@korewireless.com), so that will be set as default user and appear in green icon.











Organization Id	Organization Name	User Name	Actions
123000	Company A	user1@korewireless.com	 
198000	Company B	user2@korewireless.com	 
114700	Company C	user3@korewireless.com	 
114700	Company D	user4@korewireless.com	 

Figure 8

The user however can change/set the default user if they want to login with a particular username. To set the default user to a different username, users can select 'set as default' icon (image with two squares) under the Actions column. A pop-up window will appear to confirm.

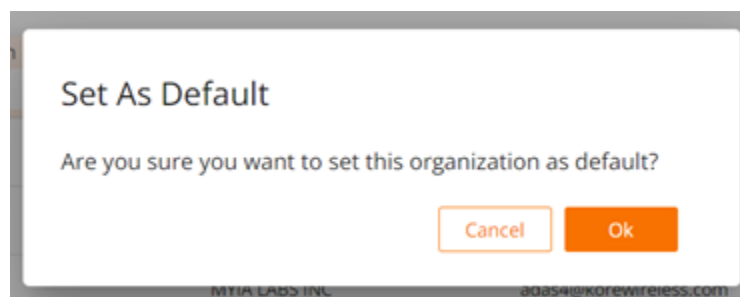


Figure 9

Once done, a confirmation message will appear, and users can check the default user set in Switch Organization under the profile section. Also, the change in default user will persist for all future logins unless changed again, in this case, (Company B | user2@korewireless.com) will be the username when AMS is logged into again.

Organizations X

Organization Id	Organization Name	User Name	Actions
<input type="text" value="search"/>	<input type="text" value="search"/>	<input type="text" value="search"/>	
123000	Company A	user1@korewireless.com	
198000	Company B	user2@korewireless.com	
114700	Company C	user3@korewireless.com	
114700	Company D	user4@korewireless.com	

Figure 10

APPLICATION OVERVIEW

Once the user logs in, on the left navigation menu, users can access the following:

- Home
- Orders
- Bulk Import
- Pending Orders
- Assets
- Clients
- Inventory
- Change Log

The current active tab will be highlighted in black on the left navigation menu.



Figure 11

HOME

Once the user logs into the new AMS application, it will populate the home screen showing the in-process E-Orders (There are no in-process orders for a demo account).



Figure 12

Users can also create a new order using the plus button on top right, which will redirect to Deployment Order screen.

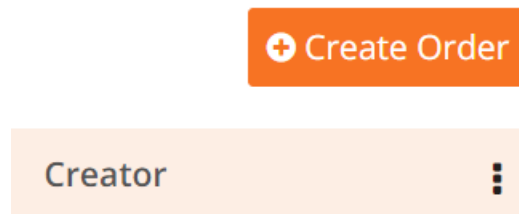


Figure 13

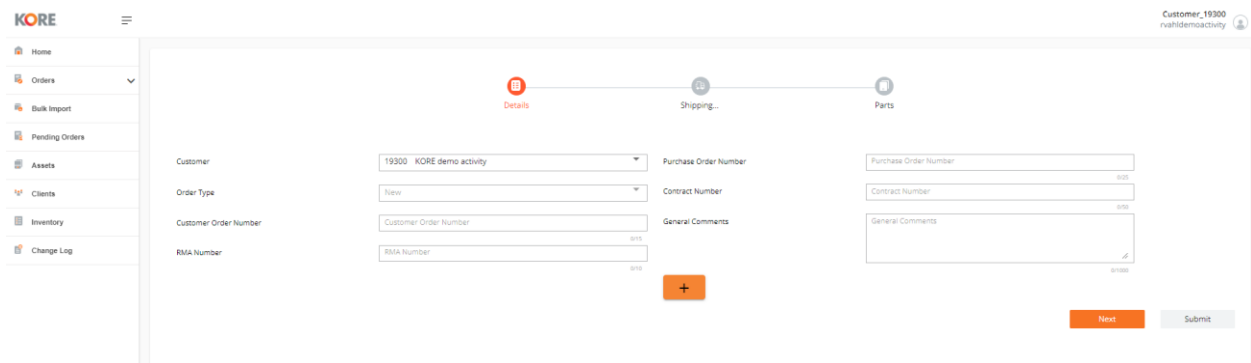


Figure 14

ORDERS

Next menu item is Orders.

Within the Orders we have

- View Orders
- Deployment Order
- Service Exchange and
- Transfer Order

VIEW ORDERS

All orders will be listed here. Filter available for all columns and can be filtered with status as well. We have quick filters to see *Historical* and *In Progress* orders.

Order ID	Cust. Order	Type	Date Shipped	Date Required	Ship To	Address	Status	Details
90299370	A21015442	N	07/27/2023	07/28/2023	Greg P	100 SE 6th St Lot 817	Shipped	+
90299369	A21015509	N	07/26/2023	07/27/2023	FREDDY HOOVER	100 Main St	Shipped	+
90299368	A21015434	N	07/25/2023	07/26/2023	Wei Jiang	10 Manzanita Ave	Shipped	+
90299367	A21015426	N	07/24/2023	07/25/2023	Margaret Annos	1 Chelsea Ct	Shipped	+
90299366	A21015517	N	07/21/2023	07/24/2023	SUNNY ROSE CORPORATION	10022 6th St Unit K	Shipped	+
90299352	C54653357136392	N	07/25/2023	07/26/2023	Greg P	100 SE 6th St Lot 817	Canceled	+
90299351	C98925847221167	N	07/24/2023	07/25/2023	FREDDY HOOVER	100 Main St	Canceled	+
90299350	C51588616879726	N	07/21/2023	07/24/2023	Wei Jiang	10 Manzanita Ave	Canceled	+
90299349	C44863242708921	N	07/20/2023	07/21/2023	Margaret Annos	1 Chelsea Ct	Canceled	+
90299348	C30253914084476	N	07/19/2023	07/20/2023	SUNNY ROSE CORPORATION	10022 6th St Unit K	Canceled	+

Figure 15

Grid Features

- Clear filters
- Sorting
- Export
- And more through the 3 dots symbol beside the column “Details”

KORE Customer_19300
rvaldemiacivity

Home

Orders

View Orders

Deployment Order

Service Exchange

Transfer Order

Bulk Import

Pending Orders

Assets

Clients

Inventory

Change Log

Order Requests

Historical In Progress

Order Id	Cust. Order	Type	Date Shipped	Date Required	Ship To	Address	Status	Details
90299370	A21015442	N	07/27/2023	07/28/2023	Greg P	100 SE 6th St Lot 817		
90299369	A21015509	N	07/26/2023	07/27/2023	FREDDY HOOVER	100 Main St		
90299368	A21015434	N	07/25/2023	07/26/2023	Wei Jiang	10 Marzanita Ave		
90299367	A21015426	N	07/24/2023	07/25/2023	Margaret Aninos	1 Chelsea Ct		
90299366	A21015517	N	07/21/2023	07/24/2023	SUNNY ROSE CORPORATION	10022 6th St Unit K		
90299352	C54653357136392	N	07/25/2023	07/26/2023	Greg P	100 SE 6th St Lot 817		
90299351	C98925847221167	N	07/24/2023	07/25/2023	FREDDY HOOVER	100 Main St		
90299350	C51588616879726	N	07/21/2023	07/24/2023	Wei Jiang	10 Marzanita Ave		
90299349	C44863242708921	N	07/20/2023	07/21/2023	Margaret Aninos	1 Chelsea Ct		
90299348	C30253914084476	N	07/19/2023	07/20/2023	SUNNY ROSE CORPORATION	10022 6th St Unit K		

1-10 of 11

Export all filtered rows

Set to Default

Clear all Filters

Clear all Sorting

Toggle Filter Row

Export to Excel

Refresh Dataset

Columns

Order Id

Cust. Order Number

Customer Id

Type

Date Shipped

Date Required

Order Date

Ship To

Address

Status

Details

Figure 16

Upon clicking + symbol within Details, it opens a pop-up providing Order details such as Customer number, Order details, Shipping information etc.

KORE Customer_19300
rvaldemiacivity

Home

Orders

View Orders

Deployment Order

Service Exchange

Transfer Order

Bulk Import

Pending Orders

Assets

Clients

Inventory

Change Log

Order Requests

Historical In Progress

Order Id	Cust. Order	Type	Date Shipped	Date Required	Ship To	Address	Status	Details
90299370	A21015442	N	07/27/2023	07/28/2023	Greg P	100 SE 6th St Lot 817	Shipped	+
90299369	A21015509	N	07/26/2023	07/27/2023	FREDDY HOOVER	100 Main St	Shipped	+
90299368	A21015434	N	07/25/2023	07/26/2023	Wei Jiang	10 Marzanita Ave	Shipped	+
90299367	A21015426	N	07/24/2023	07/25/2023	Margaret Aninos	1 Chelsea Ct	Shipped	+
90299366	A21015517	N	07/21/2023	07/24/2023	SUNNY ROSE CORPORATION	10022 6th St Unit K	Shipped	+
90299352	C54653357136392	N	07/25/2023	07/26/2023	Greg P	100 SE 6th St Lot 817	Cancelled	+
90299351	C98925847221167	N	07/24/2023	07/25/2023	FREDDY HOOVER	100 Main St	Cancelled	+
90299350	C51588616879726	N	07/21/2023	07/24/2023	Wei Jiang	10 Marzanita Ave	Cancelled	+
90299349	C44863242708921	N	07/20/2023	07/21/2023	Margaret Aninos	1 Chelsea Ct	Cancelled	+
90299348	C30253914084476	N	07/19/2023	07/20/2023	SUNNY ROSE CORPORATION	10022 6th St Unit K	Cancelled	+

1-10 of 11

Order Details

Customer Number	19300	Ship To	Greg P 100 SE 6th St Lot 817 Homestead, FL 33030 Greg P 5854266200
Order Type	N	Special Shipping Instructions	
Customer Order Number	A21015442		
RMA Number			
Purchase Order Number	PQ21015442		
Required Date	Jul 28, 2023, 12:00:00 AM		
General Comments			

Boxes

Box ID	Air Bill	Air Bill Carrier	Return Air Bill	Packed	Shipped
1	123456785	Federal Express, Priority Overnight, by 10:30 AM		Jul 14, 2023, 1:39:54 PM	

Items per page: 5 1 - 1 of 1

Parts

Part ID	Box ID	Serial Number	Client Name	Quantity
TRK230-V6			Ivan Guerrero	1

Items per page: 5 1 - 1 of 1

Close

Figure 17

DEPLOYMENT ORDER

This is a workflow to create a new order. Deployment order has three sections.

- Detail section – contains primary information of an order.
- Shipping information – Shipment information
- Select parts – To select parts and client (manually or by QA)

DETAILS

The primary order information is required to be filled in. Users will be asked to fill in any missing information before they can submit.

The screenshot shows the 'KORE' system interface. On the left is a navigation menu with options like Home, Orders, View Orders, Deployment Order (selected), Service Exchange, Transfer Order, Bulk Import, Pending Orders, Assets, Clients, Inventory, and Change Log. The main content area displays a progress bar with three steps: Details (active), Shipping, and Parts. Below the progress bar, the 'Details' section contains several input fields: Customer (19300 KORE demo activity), Order Type (New), Customer Order Number, RMA Number, Purchase Order Number, Contract Number, and General Comments. A '+', 'Next', and 'Submit' button are visible at the bottom right.

Figure 18

SHIPPING INFORMATION

The shipping information is to be filled.

The screenshot shows the 'Shipping' section of the deployment order form. The progress bar at the top indicates 'Shipping...' is the active step. The form contains several input fields: Special Shipping Instructions, Ship to Corporation Name, Country, Street Address, City, State, Zip Code, Date Needed On Site, Attention To, Phone Number, and Carrier. A 'Choose Address' button is located above the Zip Code field. Red error messages are visible below several fields, such as 'Ship to Corporation Name is required!', 'Country is required!', 'Street Address is required!', 'City is required!', 'State is required!', 'Zip Code is required!', 'Required date is required!', 'Attention To is required!', 'Phone Number is required!', and 'Carrier is required!'. 'Next' and 'Submit' buttons are at the bottom right.

Figure 19

The address selection can be made using previously saved addresses.

Select Order Address

Ship to	Attn to	Address	City	State	Zip	Country	Select
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
SUNNY ROSE CORPORATIO	Edward Young	10022 6th St Unit K	Rancho Cucamonga	CA	91730	US	+
Margaret Aninos	Margaret Aninos	1 Chelsea Ct	Metamora	MI	48455	US	+
Wei Jiang	Wei Jiang	10 Manzanita Ave	Daly City	CA	94015	US	+
FREDDY HOOVER	FREDDY HOOVER	100 Main St	Rochester	NY	14624	US	+
Greg P	Greg P	100 SE 6th St Lot 817	Homestead	FL	33030	US	+

Use Selected Address

Figure 20

Date Needed Onsite and Carrier can be selected manually. The carrier availability depends on the address selection (zip code) selection.

Details
Shipping...
Parts

<p>Special Shipping Instructions <input type="text"/></p> <p>Ship to Corporation Name <input type="text"/></p> <p>Country <input type="text"/></p> <p>Street Address <input type="text"/></p> <p>City <input type="text"/></p> <p>State <input type="text"/></p>	<p>Choose Address</p> <p>Zip Code <input type="text"/></p> <p>Date Needed On Site <input type="text"/></p> <p>Attention To <input type="text"/></p> <p>Phone Number <input type="text"/></p> <p>Carrier</p>	<p><input type="text"/></p> <p><small>Required date is required!</small></p> <p><input type="text"/></p> <p><input type="text"/></p> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;"> <p>Customer Pick Up</p> <p>Customer Drop Off</p> <p>Watkins Freight</p> <p>New Penn</p> <p>Federal Express, First Overnight, by 8:00 AM</p> <p>Federal Express, Priority Overnight, by 10:30 AM</p> <p>Federal Express, Standard Overnight, by 3:00 PM</p> <p>Federal Express, Second Day Service</p> </div>
--	--	--

Figure 21

PARTS

This is the final section of the deployment order. There are 2 options to select parts.

1. Select by Parts and Clients
2. Select Parts by QA

Users can choose any of it using the add buttons at top right.

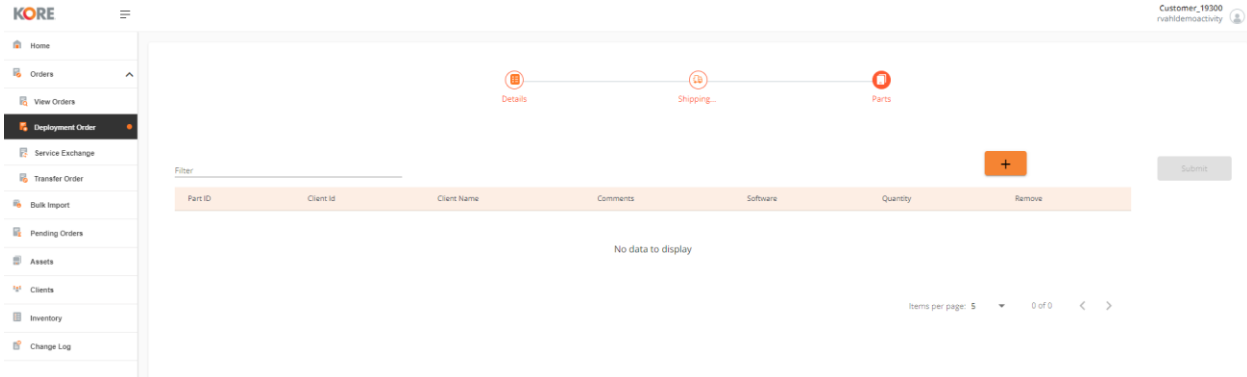


Figure 22

Select Parts and Clients

Here the user can select the client and then parts and review the parts selection before adding to the order.

Select Clients and Parts

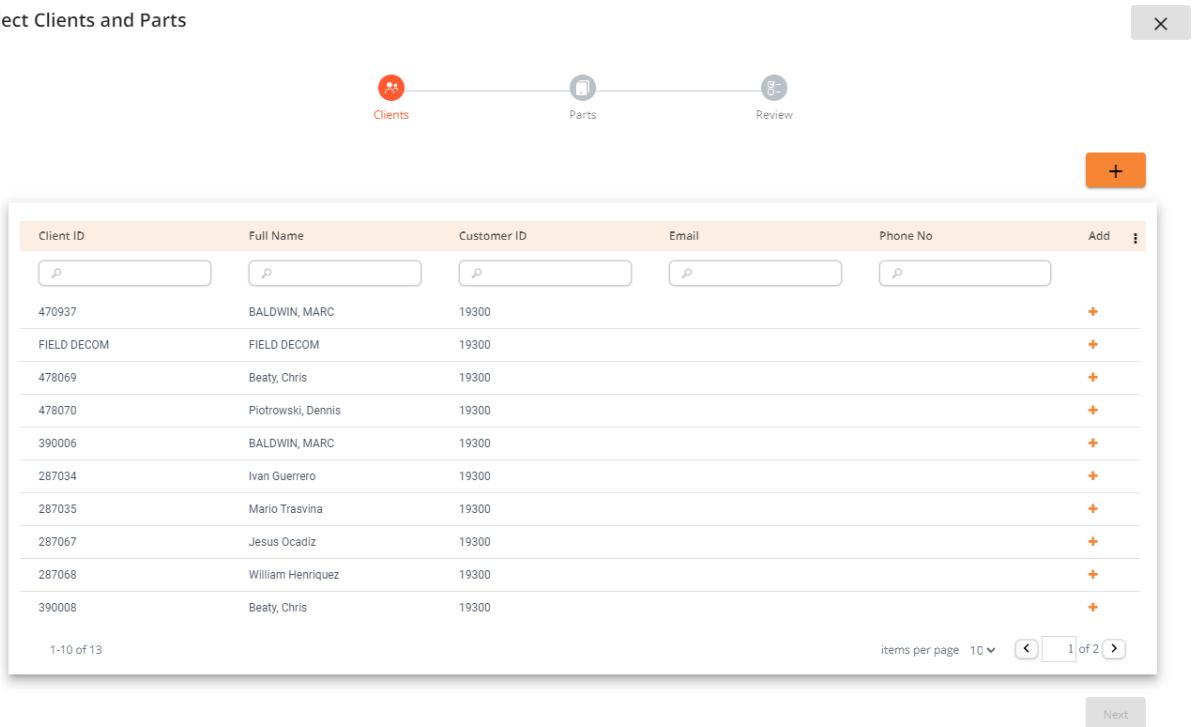


Figure 23

Also, the user has an option to add new clients using the plus button at the top right. The client ID will be validated against the existing client IDs in the database. Same client ID will be allowed to add.

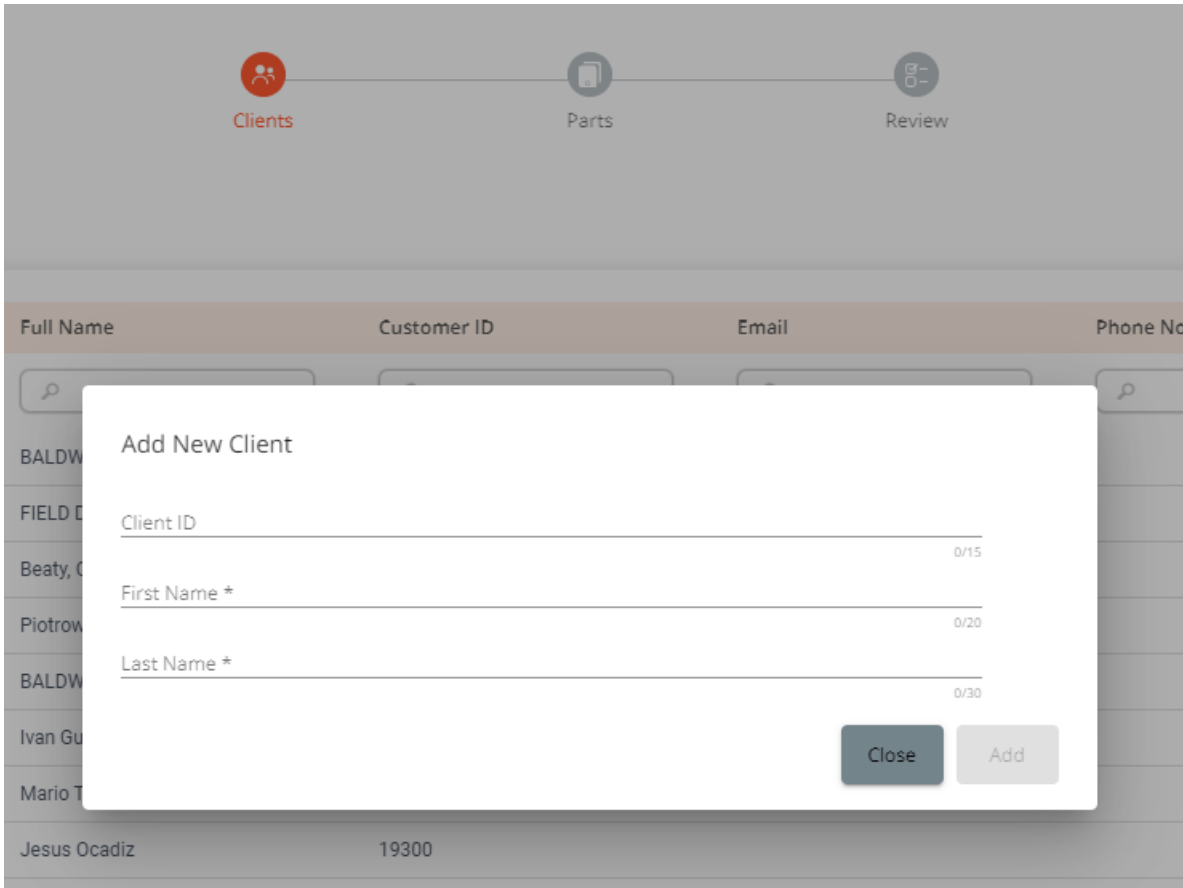


Figure 24



Figure 25

Once the client is selected, the next step is to add the parts. Parts can be selected using the + button against each part.

Select Clients and Parts



Progress bar: Clients (selected) → Parts → Review

Part ID	Model	Product Category	Add
11123	SIM CARD, KATTC Nano SIM - 4FF		+
BB30850LP6N0N	Cradlepoint NetCloud Branch LTE Adapter Essentials Package »	37	+
GL300MG	Tracker, Quectel Global Advanced Asset LTE (13052)	37	+
KWGP01C01-B0LG	GLOBAL LTE GATEWAY	13	+
MTC-MNA1-B03	Modem, MultiTech LTE Cat M1 Modem, USB interface without A	37	+
RUT24001U000	Router, Teltonika RUT240 - 4G LTE & WIFI cellular router (AT&T)	37	+
RUT24002U000	Router, Teltonika RUT240 - 4G LTE & WIFI cellular router with Eth	37	+
RUT2400AU000	Router, Teltonika RUT240 router w ethernet & I/O - North Americ	37	+
RUT955J03450	ROUTER, TELTONIKA RUT955 RUGGED DUAL SIM 4G/LTE & WIF	37	+
RUT955W03660	Teltonika RUT955 -Rugged Dual-SIM 4G/LTE & WIFI cellular rout	37	+

1-10 of 14 items per page 10 1 of 2

Next

Figure 26

Then review the selection and update the order with the selected part(s)

Select Clients and Parts



Progress bar: Clients → Parts → Review (selected)

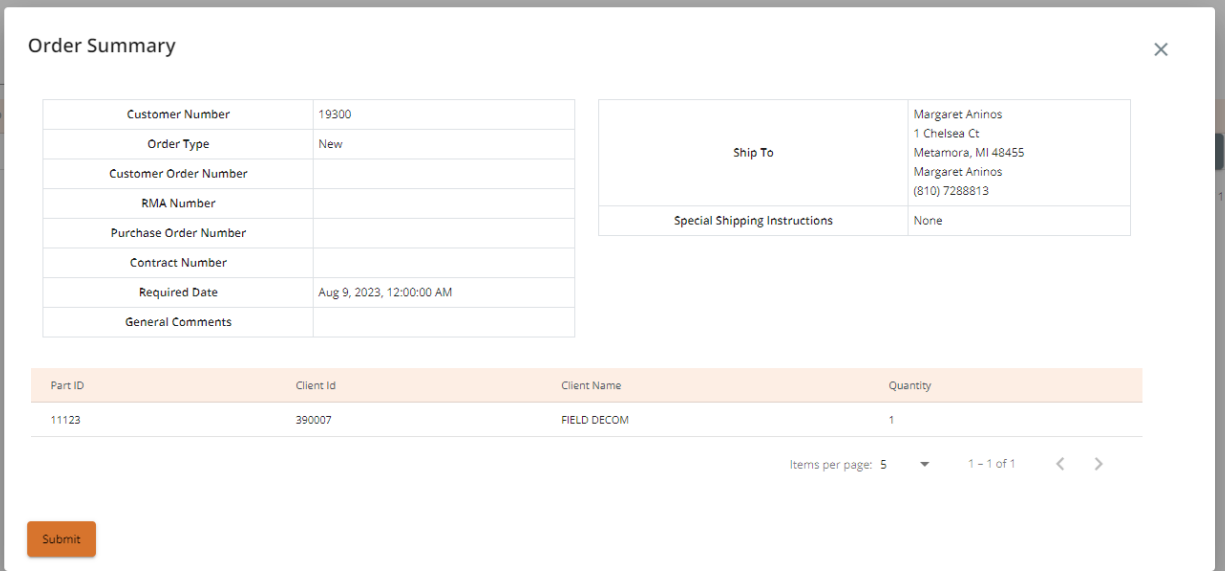
Client	Part	Quantity	Action
390007 FIELD DECOM,			Remove
11123 SIM CARD, KATTC Nano SIM - 4FF		1	Remove

Update Order

Figure 27

SUBMIT DEPLOYMENT ORDER

Once the deployment order data is filled, users can review the order before submitting.



The screenshot shows a modal window titled "Order Summary" with a close button (X) in the top right corner. The window contains two main sections: a form on the left and a table on the right.

Form Section:

Customer Number	19300
Order Type	New
Customer Order Number	
RMA Number	
Purchase Order Number	
Contract Number	
Required Date	Aug 9, 2023, 12:00:00 AM
General Comments	

Table Section:

Ship To	Margaret Aninos 1 Chelsea Ct Metamora, MI 48455 Margaret Aninos (810) 7288813
Special Shipping Instructions	None

Table Section:

Part ID	Client Id	Client Name	Quantity
11123	390007	FIELD DECOM	1

Items per page: 5 1 - 1 of 1

Submit

Figure 28

During submission, if there are any back-end validations the user will be notified. If the back-end validation is successful, the Order will be submitted successfully.

SERVICE EXCHANGE

The exchange for an order can be done through Service Exchange.

Service Exchange has three sections:

- Select Assets
- Select Exchange for each asset selected in step 1
- Review and submit

Select Assets

The user can select multiple assets eligible for exchange.

In the below example two assets have been selected hence a section has been added dynamically for both assets (Orders-1 and Orders-2)

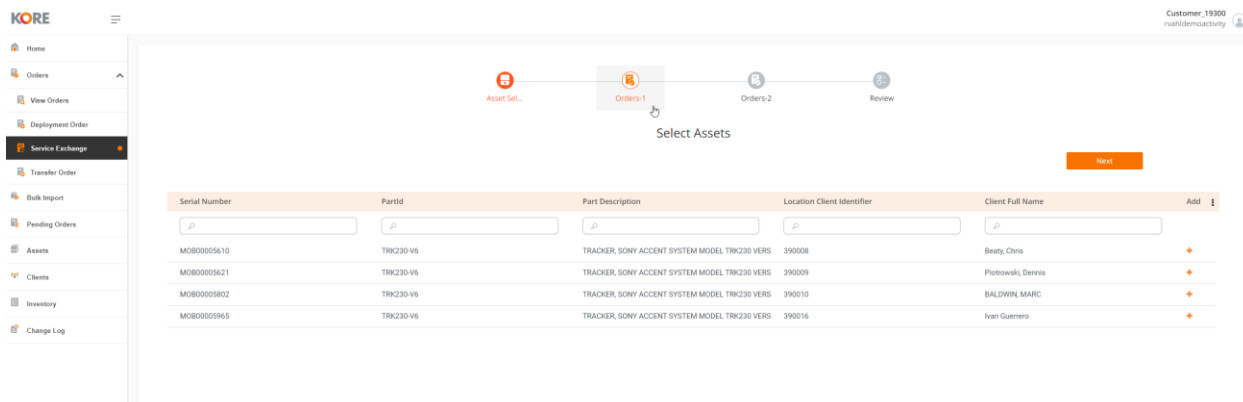


Figure 29

Parts selection

Now user can see the selected asset and find the new parts to receive, below screenshot shows Orders-1. Users can search for parts on this screen.

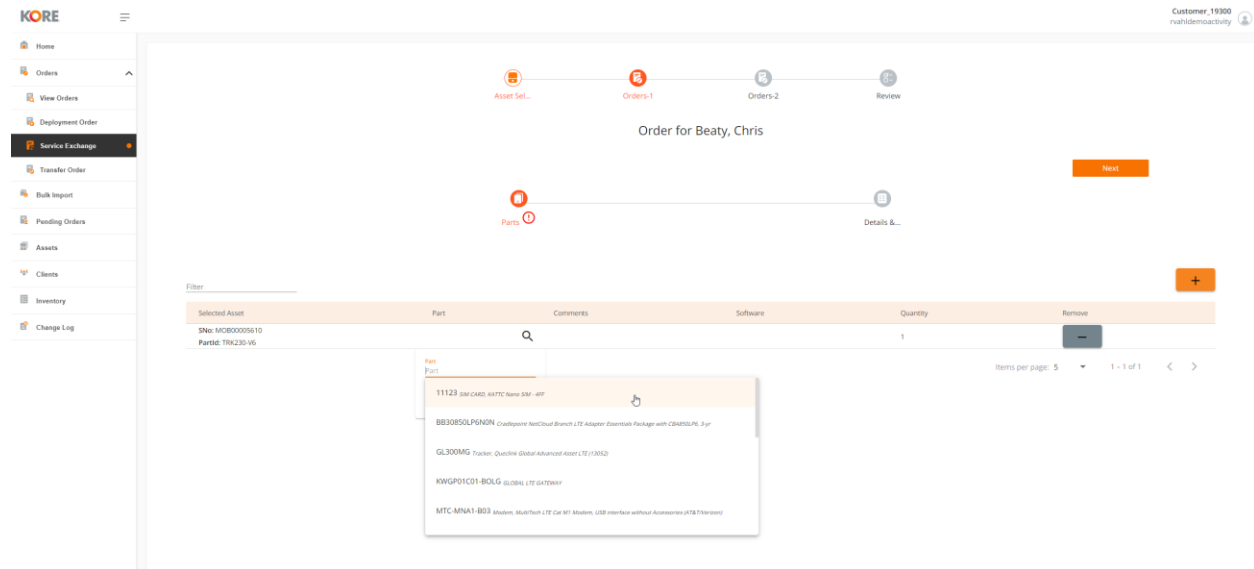


Figure 30

Once the part is filled, details and shipping information needs to be filled in like Deployment Order.

The shipping information section can be seen below the details section.

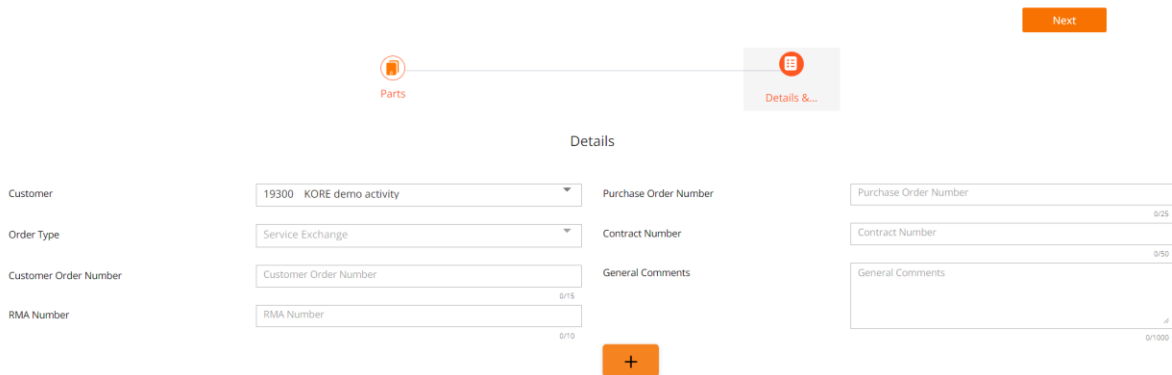


Figure 31

Shipping Information

Special Shipping Instructions	<input type="text" value="Special Shipping Instructions"/>	Choose Address	
Ship to Corporation Name	<input type="text" value="Ship to Corporation Name"/>	Zip Code	<input type="text" value="Zip Code"/> <small>Zip Code is required!</small>
Country	<input type="text" value="Country"/> <small>Ship to Corporation Name is required!</small>	Date Needed On Site	<input type="text" value="Date Needed On Site"/> <small>Required date is required!</small>
Street Address	<input type="text" value="Street Address"/> <small>Street Address is required!</small>	Attention To	<input type="text" value="AttentionTo"/> <small>Attention To is required!</small>
City	<input type="text" value="City"/> <small>City is required!</small>	Phone Number	<input type="text" value="Phone Number"/> <small>Phone Number is required!</small>
State	<input type="text" value="State"/> <small>State is required!</small>	Carrier	<input type="text" value="Carrier"/> <small>Carrier is required!</small>

Figure 32

Review Orders

The user can review all the Service Exchange orders and can edit or remove the orders.

Asset Sel... — Orders-1 — Orders-2 — Review

Review Orders

🛒 Order for Beaty, Chris	<input type="button" value="🔍"/> <input type="button" value="✎"/> <input type="button" value="🗑️"/> <input type="button" value="↪️"/>
🛒 Order for Plotrowski, Dennis	<input type="button" value="🔍"/> <input type="button" value="✎"/> <input type="button" value="🗑️"/> <input type="button" value="↪️"/>

Figure 33

Each order must be submitted individually (using the L shaped arrow against each order).

TRANSFER ORDER

Transfer Order is about moving assets between clients.

First the client must be selected from whom the asset is to be transferred. Apply the + button to select one or more clients. For each client selected from this list, Orders screen will be created dynamically.

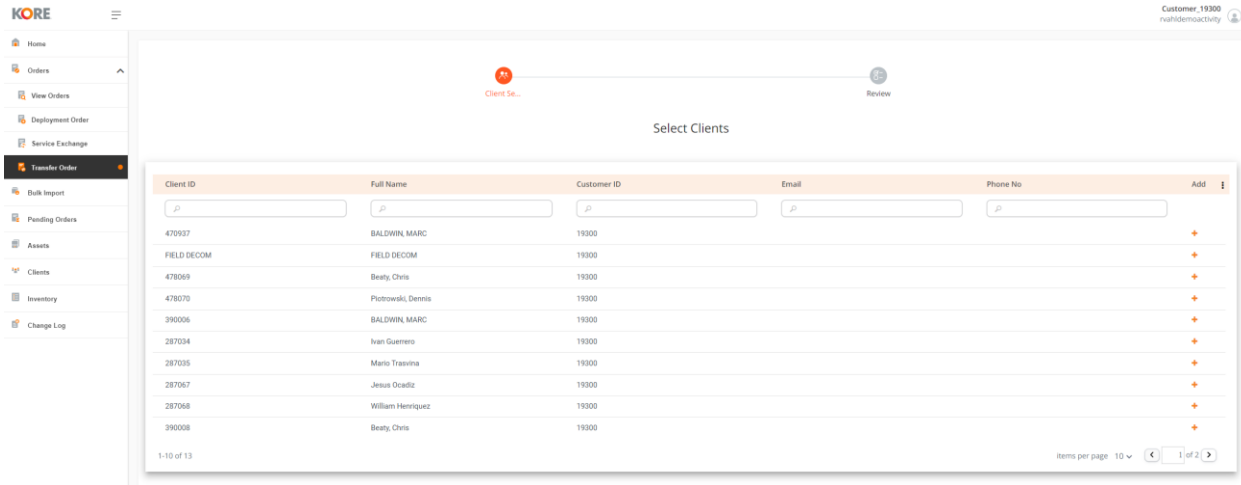


Figure 34

Suppose we have selected two clients; then two orders will be created. Orders-1 and Orders-2 for two clients.

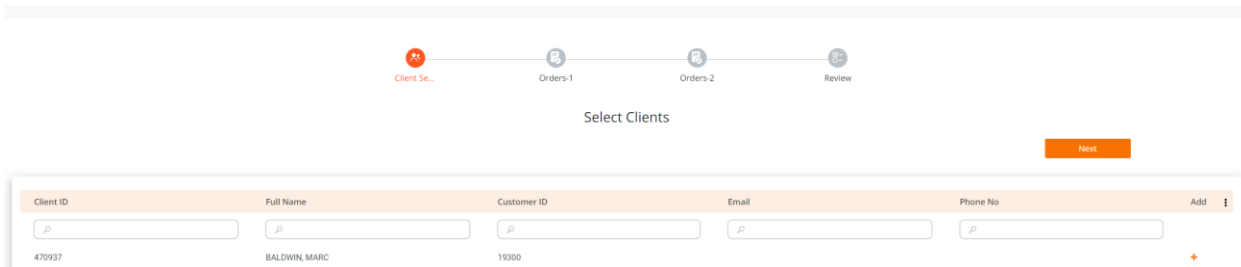


Figure 35

Navigate through each order and fill in the details. First select the asset(s) to be transferred.

Then select the destination client (Figure 36).

Order for FIELD DECOM

Next

Client ID	Full Name	Customer ID	Email	Phone No	Add
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
470937	BALDWIN, MARC	19300			+
FIELD DECOM	FIELD DECOM	19300			+
478069	Beaty, Chris	19300			+
478070	Piotrowski, Dennis	19300			+
390006	BALDWIN, MARC	19300			+
287034	Ivan Guerrero	19300			+
287035	Mario Trassvina	19300			+
287067	Jesus Ocadiz	19300			+
287068	William Henriquez	19300			+
390008	Beaty, Chris	19300			+


1-10 of 13 items per page 10 1 of 2

Figure 36

Next step is to fill out Shipping Information. It asks the user to choose if they require a Shipping Label.

Asset Sel... Destinati... **Shipping...** Details

Do you require a Shipping label?



Yes No

Figure 37

By Default, the option will be set to 'No' and default shipping parameters will be considered. If 'Yes' option is selected, then the shipping details needs to be entered manually.

For example, we have selected 'Yes', so we need to enter shipping details and address manually as shown below.

Order for FIELD DECOM

Next

Details

Customer: 19300 KORE demo activity

Order Type: Transfer

Customer Order Number: [input field]

RMA Number: [input field]

Purchase Order Number: [input field]

Contract Number: [input field]

General Comments: [input field]

+

Figure 38

Shipping Information

Choose Address

Special Shipping Instructions: [input field]

Ship to Corporation Name: Margaret Aninos

Country: US

Street Address: 1 Chelsea Ct

City: Metamora

State: MI

Zip Code: 48455

Date Needed On Site: 8/9/2023

Attention To: Margaret Aninos

Phone Number: (810) 7288813

Carrier: Federal Express, Standard Overnight, by 3:00 PM

Require Signature:

Figure 39

Finally review and submit screen, where the user has the option to Edit / Delete / Submit the Transfer Order.

Review Orders

Order for FIELD DECOM

Order for BALDWIN, MARC

Search, Edit, Delete, Submit buttons

Figure 40

BULK IMPORT

In the Import Bulk Order screen, users can import a file by using either 'Drop file here' or 'Browse' option.

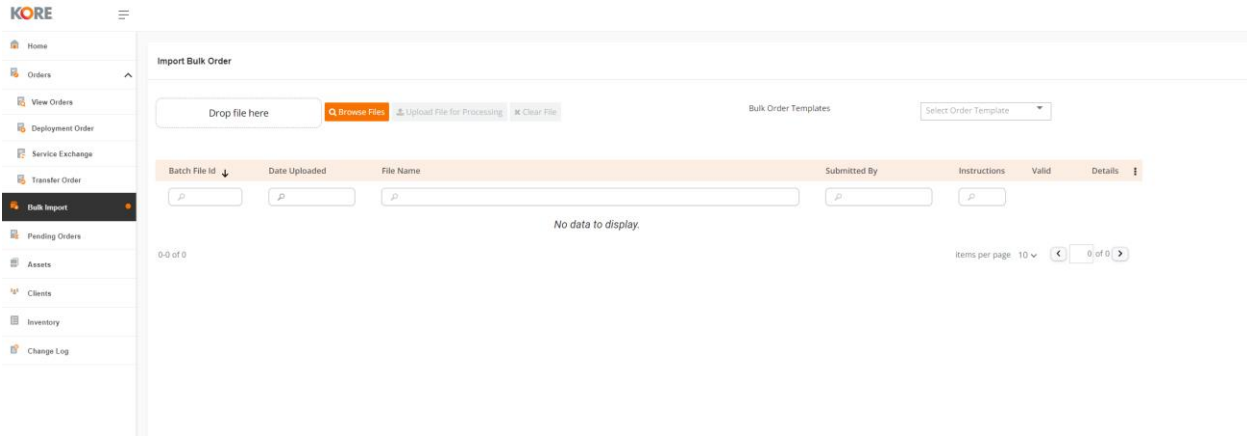


Figure 41

Once the file is selected, 'Upload file for processing' and 'Clear File' get enabled. Users can select the 'Upload file for processing' to process the file which was uploaded or 'Clear File', if the file selected is incorrect.

Import Bulk Order

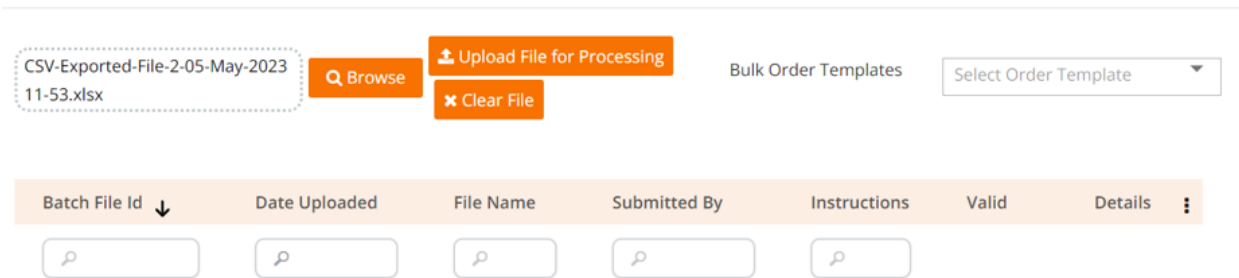


Figure 42

Users also have the option to download the template.

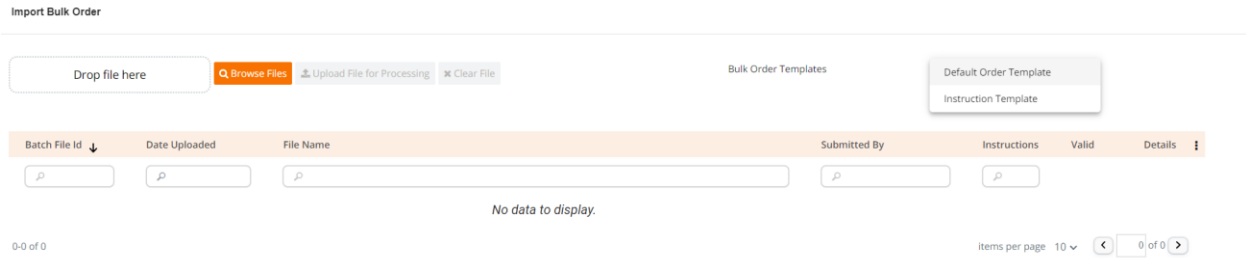


Figure 43

PENDING ORDERS

All pending order requests will be listed here. Search and filter functionality are available for each column. The grid menu is available to clear filters, sorting, export etc. Also, for each order, users can view details or remove the order.

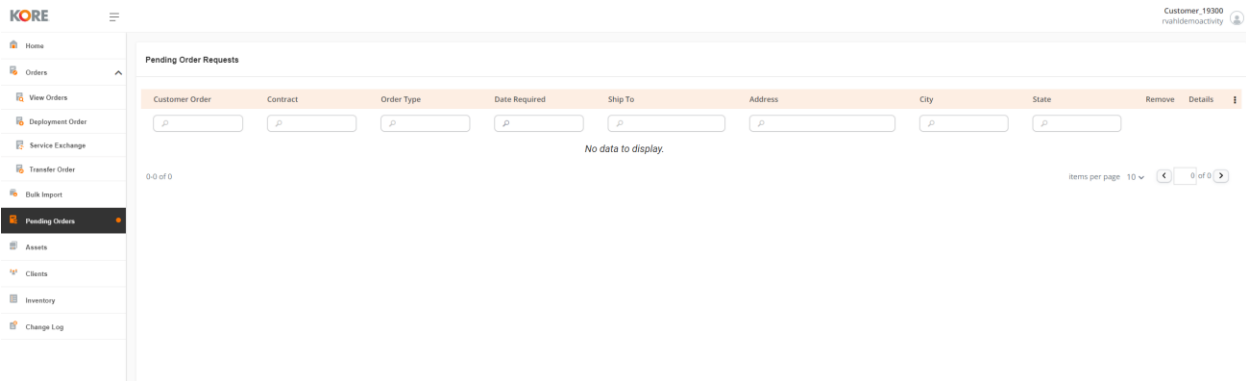


Figure 44

By clicking on the + sign details such as shipping information and parts about each order can be viewed.

Pending Order Details

1 Details 2 Shipping Information 3 Parts

Customer:

Order Type:

Customer Order Number:

RMA Number:

Purchase Order Number:

Contract Number:

General Comments:

Figure 45

ASSETS

Asset Details can be viewed on this screen. Search and filter functionality are available for each column. The grid menu is available to clear filters, sorting, export etc.

Asset Number	Serial Number	Part Id	Secondary Part Id	Location	Details
	MOB00005431	TRK230-V6	TRK230-V6		+
	MOB00005610	TRK230-V6	TRK230-V6	Beety, Chris (390008)	+
	MOB00005621	TRK230-V6	TRK230-V6	Postowski, Dennis (390009)	+
	MOB00005802	TRK230-V6	TRK230-V6	BALDWIN, MARC (390010)	+
	MOB00005965	TRK230-V6	TRK230-V6	Ivan Quintero (390016)	+
	015181003740546	QL300MG	QL300MG		+
	355154081490217	MTC-MNA1-803	MTC-MNA1-803		+
	355154081494193	MTC-MNA1-803	MTC-MNA1-803		+
	1122503843	RUT24001U000	RUT24001U000		+
	1122503884	RUT24001U000	RUT24001U000		+

Figure 46

By clicking on the + sign details regarding Assets, Part Information, Bill of Materials, Secondary Part Information as well as History about each asset can be viewed.

Asset Details

Asset Details

Asset Number	
Serial Number	MOB00005431
Part	TRACKER, SONY ACCENT SYSTEM MODEL TRK230 VERSION 6
Secondary Part	TRACKER, SONY ACCENT SYSTEM MODEL TRK230 VERSION 6
MAN Number	89011703278221015517
Current Location	
ESN	860536049434832

Part Information

Model [TRACKER, SONY ACCENT SYSTEM MODEL TRK230 VERSION 6](#)

Product Category Description

Stock UOMEA

Figure 47

Asset Details

Secondary Part Information

Model [TRACKER, SONY ACCENT SYSTEM MODEL TRK230 VERSION 6](#)

Product Category Description

Stock UOMEA

Bill of materials

Part ID	Model	Quantity
TRK230-V6	TRK230V6CFG	1

Items per page: 5 1 - 1 of 1 < >

Figure 48

Asset Details

Product Category Description

Stock UOMEA

Bill of materials

Part ID

TRK230-V6

History

3/2/21 11:33 AM Receiving

ICF: 369806

Comments: ()

7/19/23 5:20 PM Receiving

Return (TRK230-V6) ICF: 406634

Comments: ()

7/19/23 5:20 PM Receiving

Return (TRK230-V6) ICF: 406634

Comments: ()

7/19/23 5:20 PM Receiving

Return (TRK230-V6) ICF: 406634

Comments: ()

7/19/23 5:20 PM Receiving

Return (TRK230-V6) ICF: 406634

Comments: ()

Figure 49

CLIENTS

Client information such as Client Name, Client ID, Customer ID can be viewed on this screen. Search and filter functionality are available for each column. The grid menu is available to clear filters, sorting, export etc.

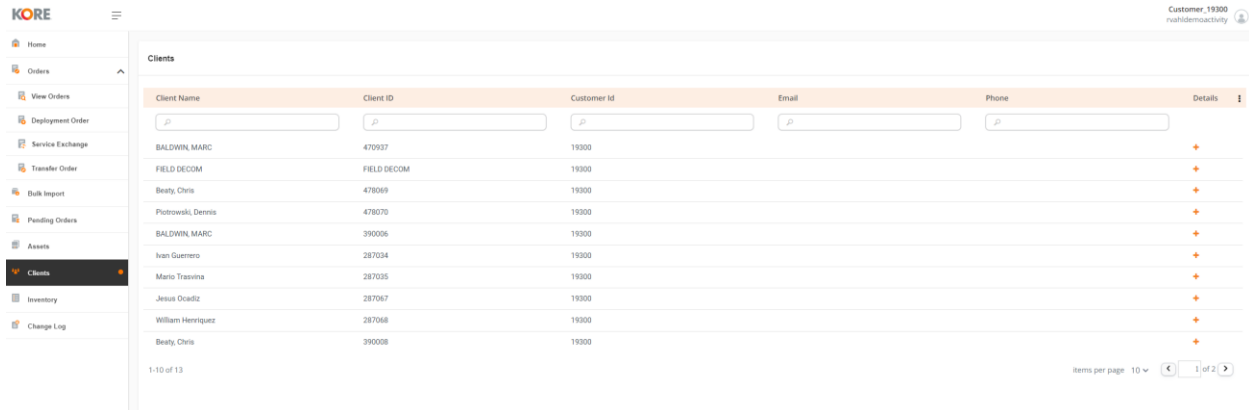


Figure 50

By clicking on the + sign details about Client, Current Assets and Order History are available.

Client Details

Client Details		Client Details	
Client ID	390007	Location	
Customer ID	19300	Client Email	
First Name		Client Contact Phone	
Last Name	FIELD DECOM	Supervisor	
Division		Supervisor Email	
Department			

Figure 51

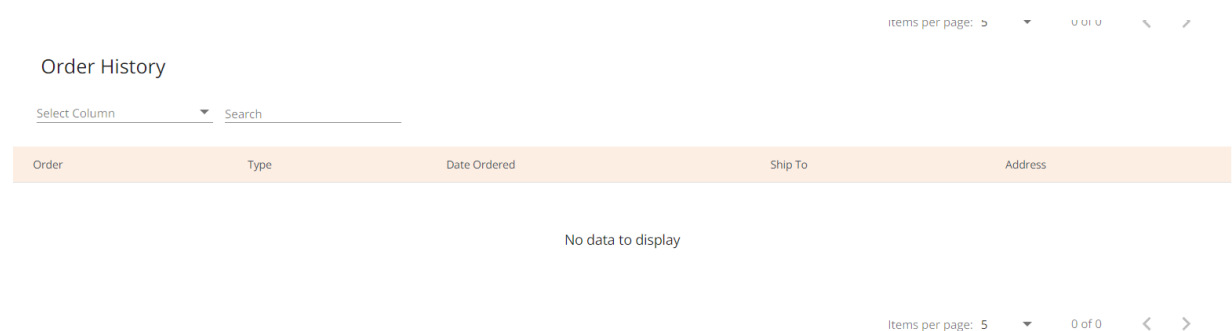


Figure 52

INVENTORY

Inventory information such as Part ID, Model, Product, Warehouse etc. can be viewed on this screen. Search and filter functionality are available for each column. The grid menu is available to clear filters, sorting, export etc.

Part ID	Model	Product Category	Warehouse	Quantity on Hand	Quantity Committed	Quantity Available	Details
11123	SIM CARD, KATTC Nano SIM - 4FF		KORE Demo activity - NEW	5	0	5	+
BB30850LP6N0N	Cradepoint NetCloud Branch LTE Adapter Esse	Modem CDPD/CDMA	KORE Demo activity - NEW	0	0	0	+
BB30850LP6N0N	Cradepoint NetCloud Branch LTE Adapter Esse	Modem CDPD/CDMA	KORE Demo activity - RETURN	1	0	1	+
GL300MG	Tracker, Queclink Global Advanced Asset LTE (1	Modem CDPD/CDMA	KORE Demo activity - RETURN	0	0	0	+
GL300MG	Tracker, Queclink Global Advanced Asset LTE (1	Modem CDPD/CDMA	KORE Demo activity - NEW	1	0	1	+
KWGP01C01-B0LC	GLOBAL LTE GATEWAY	Hardware	KORE Demo activity - NEW	0	0	0	+
MTC-MNA1-B03	Modem, MultiTech LTE Cat M1 Modem, USB int	Modem CDPD/CDMA	KORE Demo activity - NEW	2	0	2	+
RUT240010000	Router, Teltonika RUT240 - 4G LTE & WiFi cellu	Modem CDPD/CDMA	KORE Demo activity - NEW	30	0	30	+
RUT240020000	Router, Teltonika RUT240 - 4G LTE & WiFi cellu	Modem CDPD/CDMA	KORE Demo activity - NEW	1	0	1	+
RUT240040000	Router, Teltonika RUT240 router w ethernet & I/	Modem CDPD/CDMA	KORE Demo activity - NEW	10	0	10	+

Figure 53

By clicking on the + sign details about Parts, Bill of Materials and Where Used are available.

Part Details

Details
×

Part ID	11123	Quantity On Hand	5
Model	SIM CARD, KATTC Nano SIM - 4FF	Quantity Committed	0
Stock UOM	EA	Quantity Available	
Price UOM		Warehouse	KORE Demo activity - NEW
Product Category			

Bill of Materials

Select Column
Search

Part ID	Model	Quantity
No data to display		

Items per page: 5
0 of 0
<
>

Where Used

Close

Figure 54

CHANGE LOG

Change log will provide historical information about *Version*, *Release Date* and *Customer Content*.

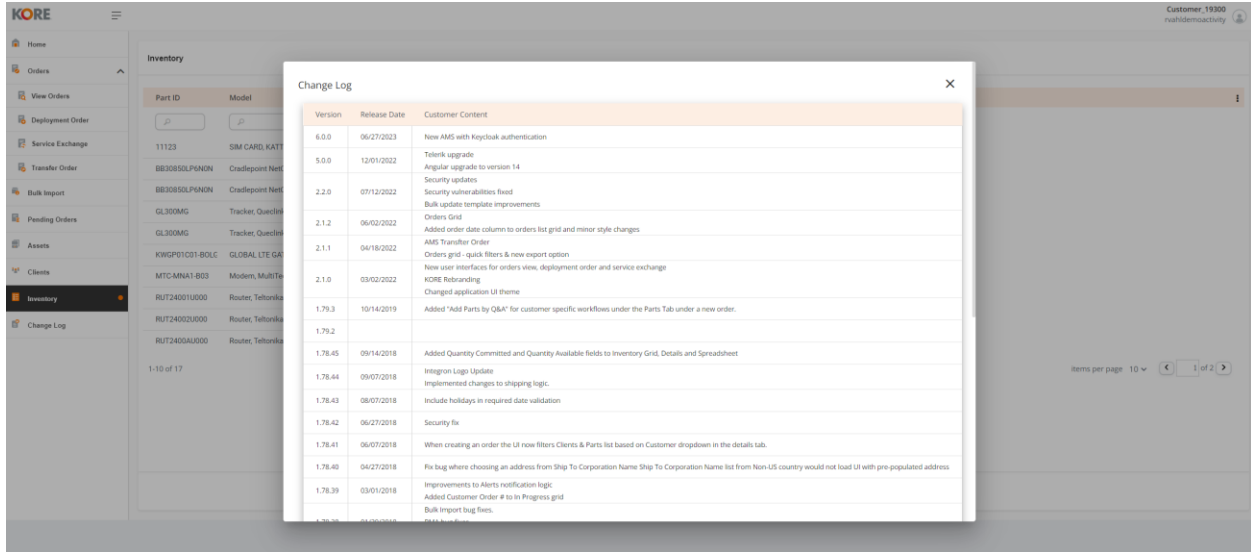


Figure 55